



Aston CPD Centre

BIRMINGHAM

presents a one-day Conference on Tuesday 16 June 2015
at Aston University

DOMESTIC SUBSIDENCE Challenge and Change

- 09.00 - 10.00 Registration and coffee
- 10.00 - 10.15 Opening by Chairman: **RICHARD ROLLIT**, MD, Subsidence Management Services
- 10.15 – 11.00 *“The Future of Subsidence Claims Handling.”*
Tony Boobier, WW Executive for Insurance at IBM
- 11.00 - 11.30 *“Time to let the evidence do the talking”*
Tim Freeman, GeoServ Limited
- 11.30 - 11.45 **Coffee**
- 11.45 - 12.15 *Stabilising Clay Soils – Update on the EKO project*
Prof. Ian Jefferson, University of Birmingham
- 12.15 - 12.45 Discussion
- 12.45 - 14.00 **Lunch**
- 14.00 - 14.30 *“Meeting Customer Expectations”*
Mike Mortished, Claims Team Controller, Ageas Insurance.
- 14.30 - 15.00 *“Clay stabilisation and subsidence : Imaging and monitoring using time-lapse, azimuthal 3D Electrical Resistivity Imaging”.* **Dr. Nigel Cassidy**, Keele University.
- 15.00 – 15.20 **Tea**
- 15.20 - 15.50 *Treating the Customer Fairly. Aligning the Policy and Claim.*
Richard Rollit, MD, Subsidence Management Services
- 15.50 – 16.20 Discussion
- 16.20 - 17.00 Tea & Disperse

(Directed by Stephen Plante, The Clay Research Group)

For conference availability: enquiries@astoncpdcentre.co.uk Telephone Enquiries: 0121 204 3606

Fax: 0121 204 5079 Website & Mailing Subscription: <http://www.astoncpdcentre.co.uk>

Our conferences are intended to contribute towards the CPD requirements of the relevant professional institutions.

The views expressed at the conference are personal to the speakers and are not necessarily those of Aston CPD.

For terms & Conditions please refer to our Website. By completing this form you accept our terms & conditions.

Conference Organiser: Dr M Sadeghzadeh 07788947658. Please note the programme is subject to change without prior notice

correspondence to: Aston CPD Centre, Aston House, 6 Greville Drive, Birmingham B15 2UU

Please reservePlace(s) at the course, (subject to terms & conditions) **Domestic Subsidence– 26.6.14**

Delegate Name(s): Company:

Address:.....

Post Code: Email Address: Tel:

Have you any dietary, access or other requirements? **YES/NO** if **YES** please state

Do you wish to be invoiced? (VAT exempt) **YES/NO** Purchase Order No:

Invoice address if different from above:

Cost **£175** per delegate, VAT exempt, covering attendance, papers, lunch and refreshments during the day.
(Cheques should be made payable to **Aston CPD**)